

# 2019 Policies & Information Forms

## Patient information:

Today's Date: \_\_\_\_\_ Email: \_\_\_\_\_  
Name: \_\_\_\_\_ DOB: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ Age: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_ SSN: \_\_\_\_\_  
Phone: \_\_\_\_\_ Marital Status: Married ( ) Single ( ) Divorced ( ) Other ( )  
In case of Emergency, Notify: \_\_\_\_\_ Sex: Male ( ) Female ( )  
Phone: \_\_\_\_\_ Referred by: \_\_\_\_\_  
Relationship to patient: \_\_\_\_\_ Phone: \_\_\_\_\_

## Insurance Information

Primary Insurance: \_\_\_\_\_ Secondary Insurance: \_\_\_\_\_  
ID Number: \_\_\_\_\_ ID Number: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ Mailing Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Name/Policy Holder: \_\_\_\_\_ Name/Policy Holder: \_\_\_\_\_  
SSN: \_\_\_\_\_ SSN: \_\_\_\_\_  
DOB: \_\_\_\_\_ DOB: \_\_\_\_\_  
Prescription card if separate RX Bin \_\_\_\_\_ PCN \_\_\_\_\_ Group \_\_\_\_\_

## Employment Information

Employer: \_\_\_\_\_ Telephone: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

## Responsible Party Information

Name: \_\_\_\_\_ *As the responsible party, I agree that all charges that are not directly paid by the insurance company will be my responsibility.*  
Mailing Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_ X \_\_\_\_\_  
DOB: \_\_\_\_\_ **Responsible Party Signature**  
SSN: \_\_\_\_\_ Phone: \_\_\_\_\_

### Payment of Benefits

I authorize payment of benefits, as determined by the insurance company, directly to the physician's office. I understand that I still may be responsible for any amounts not paid by my insurance company.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Medical Release Authorization

I authorize any insurance company, organization, employer, hospital, physician, dentist, or pharmacist to release any information requested with regard to processing my claim. I certify that all information on this form is true and correct to the best of my knowledge. I know it is a crime to fill out this form with facts I know are false or to leave out facts I know are important.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Prescriptions and After hours**

*Any calls before and after office hours will be returned the next business day.*

*If it is a medical emergency or you are in crisis, please report to your nearest emergency room.*

*No prescriptions will be filled outside of office hours.  
Medications will only be adjusted,  
Added or changed during visits*

*All controlled substances require a random drug screen*

*Prescriptions for controlled substances cannot be replaced if lost or stolen*

## **Missed Appointment Policy**

### **Appointment Cancellation Policy**

We understand that unplanned issues can come up and you may need to cancel an appointment. If that happens, we respectfully ask for scheduled appointments to be cancelled **24 hours in advance**. Our providers want to be available for your needs and the needs of all our patients. If you frequently reschedule or no show, it will result in consideration of closure to your chart. **If you miss a scheduled appointment you will be responsible to pay \$90.00 fee.** This fee is **not covered by insurance** and is the patient's responsibility. This fee will need to be paid before we make your next appointment.

You can reschedule or cancel your appointment by phone call or text.

By signing this agreement, you understand the importance of scheduling an appointment upon leaving the office.

**Patient/Guardian Signature:** \_\_\_\_\_

**Witness:** \_\_\_\_\_

**Date:** \_\_\_\_\_